

EARTHY NAILS RETURNS POLICY

We believe that you will be delighted with the products you purchase from Earthy Nails but understand that there may be an occasion where you feel it necessary to return an item. As part of our commitment to customer service, we aim to keep these instances to a minimum.

If you do wish to return an order purchased from Earthynailpolish.com, you may do so within 30 days to our UK office from the day you receive the goods, and we will refund you in full (excluding any delivery charges) via the original payment method used. An email will be sent confirming the refund.

It will be your responsibility to cover the cost of returning the goods and also ensuring that the goods are adequately packed. Please ensure you obtain proof of postage when you return the goods to us. You should retain your proof of postage in order to provide proof to us that you have returned the products in the unlikely event that we do not receive the returned parcel. We recommend you ship via a traceable service to ensure successful delivery.

If:

1. the product delivered is not what you ordered or does not correspond with its description; or
2. the product delivered is damaged,

Earthy Nails will, at its discretion, deliver to you a replacement product or refund to you the price paid and your reasonable costs of returning the products.

Please send **returns only** to Earthy Nail Polish, 26 / B69 1NY with a copy of your original delivery note, your order number, contact details and if you would like a refund or an exchange.

Please refer to our [Terms and Conditions](#) for more information.